



**Inmarsat BGAN Application**

For fast activation please return to:

**OCENS**

Via Fax: 206.878.8314

Via Email: admin@ocens.com

**Questions?**

Phone: 206.878.8270

Email: info@ocens.com

http://www.ocens.com

Dealer: \_\_\_\_\_ Reference #: \_\_\_\_\_

FOR OCENS USE: Assigned SIM #: \_\_\_\_\_ Activation Date Requested: \_\_\_\_\_

**Business Information (if applicable)**

Primary Contact \_\_\_\_\_  
Business Name \_\_\_\_\_  
Business Address \_\_\_\_\_  
City/State/Postal Code \_\_\_\_\_ Country \_\_\_\_\_  
Phone # \_\_\_\_\_ Fax # \_\_\_\_\_ Email \_\_\_\_\_  
Federal Tax ID \_\_\_\_\_

**Individual Subscriber Information (if applicable)**

Name \_\_\_\_\_ Date of Birth \_\_\_\_\_  
Social Security # (if applicable) \_\_\_\_\_  
Subscriber Address \_\_\_\_\_  
City/State/Postal Code \_\_\_\_\_ Country \_\_\_\_\_ (please include legible copy of drivers license or passport)  
Phone # \_\_\_\_\_ Fax # \_\_\_\_\_ Email \_\_\_\_\_

**Service Payment Information**

Primary Credit Card \_\_\_\_\_ Exp Date \_\_\_\_\_ Card Type  Visa  MC  Amex  
Secondary Credit Card \_\_\_\_\_ Exp Date \_\_\_\_\_ Card Type  Visa  MC  Amex  
Billing Name (if different from above) \_\_\_\_\_  
Billing Address (if different from above) \_\_\_\_\_  
City/State/Postal Code \_\_\_\_\_ Country \_\_\_\_\_

**Ship To Address**

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City/State/Postal Code \_\_\_\_\_ Country \_\_\_\_\_  
Phone # \_\_\_\_\_ Fax # \_\_\_\_\_ Email \_\_\_\_\_

**\*\*\*\*WARNING\*\*\*\***

This terminal is capable of making high speed (broadband) Internet connections that can result in significant bills for satellite airtime if usage is not monitored and controlled. Use caution when connecting this terminal to a computer network that may request or search for Internet access (e.g. Microsoft Update). This could result in the network utilizing the terminal to access the Internet. If you have ANY questions about connecting your terminal to a network, contact a computer network specialist.

Customer Initials: (\_\_\_\_\_) I have read & understand this warning. I understand the potential for significant airtime use through this terminal. Questions about this warning or operation of your terminal? Contact OCENS Support at 206.878.8270 or [support@ocens.com](mailto:support@ocens.com) before using.

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

Your signature indicates that the above information is accurate and correct and that you have read, understand and accept the notice and terms of conditions of the OCENS End User Airtime Service Agreement



## BGAN Subscriber Application

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**SUBSCRIBER:**All plans carry a \$50 activation fee.

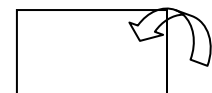
### Postpaid Plans (Global and Geographic Options)

BGAN Plans	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Basic	Standard	Entry	Mid-Level	High	Super-High <sup>1</sup>	Geographic <sup>1</sup>
Monthly Access Fee	\$45	\$59	\$120	\$450	\$2799	\$5999	\$49
Minimum Term (months)	12	12	3	6	12	12	12
Included Background IP (MB/month)	5	2.3	21.25	100	750	2000	7.5
Rate (\$/MB) for Additional MB	\$8.45	\$6.45	\$5.95	\$4.75	\$4.20	\$2.99	\$9.99 <sup>2</sup> \$3.99 <sup>3</sup> \$2.99 <sup>4</sup>
Voice to PSTN (\$/min)	\$0.89	\$0.89	\$0.73	\$0.63	\$0.5	\$0.39	\$0.89
Voice to Cell (\$/min)	\$1.09	\$1.09	\$0.93	\$0.81	\$0.69	\$0.50	\$1.09
Voice to voicemail (\$/min)	\$0.74	\$0.74	\$0.56	\$0.50	\$0.42	\$0.31	\$0.74
Voice to BGAN (\$/min)	\$0.69	\$0.69	\$0.54	\$0.49	\$0.42	\$0.32	\$0.69
Outgoing SMS (\$/160 characters)	\$0.45	\$0.45	\$0.35	\$0.31	\$0.27	\$0.19	\$0.45
Streaming IP at 32 k (\$/min)	\$2.99						
Streaming IP at 64 k (\$/min)	\$5.99						
Streaming IP at 128 k (\$/min)	\$9.99						
Streaming IP at 176 k (\$/min)	\$13.99						
Streaming IP at 256 k (\$/min)	\$17.99						
Streaming IP at 384 k (XTreme (\$/min)	\$26.99						
Fax service (\$/min)	\$5.99						
ISDN Service (\$/min)	\$5.99						

<sup>1</sup> Special rates for PRC and nations in Southern Africa and South America <sup>2</sup> Beyond Plan cost per MB if unit used outside of region <sup>3</sup> Beyond Plan cost per MB for in-region use in PRC and Southern Africa <sup>4</sup> Beyond Plan cost per MB for in-region use in South America Contact OCENS for specific list of countries.

**SAVE** with an OCENS **Voco** personal calling number for the office, friends and/or family to reach you: \$10.00 per month plus calls.

International calling rates apply to voice calls to a BGAN. Depending on your cellular or PSTN carrier, these rates can be \$5 to \$10 per minute. **Voco** dramatically lowers the cost of these calls and allows you to affordably call any BGAN phone via a local number. Calls to this **Voco** local number are automatically routed to your BGAN wherever it is in the world, then billed against your BGAN service at a fixed per minute basis rather than the extreme rates long distance carriers will charge persons attempting to speak with you.



Write in the area code you want to use and your city preference within this code!

Free Text Messaging to your BGAN with the **OCENS SatMS app** for your smartphone

SatMS eliminates high international texting service fees and messaging rates and allows any iPhone or Android smartphone to send text messages to your BGAN system for FREE. Messages can be viewed in the BGAN web portal Launchpad. Available on the Apple App store or Google Marketplace for \$1.99.



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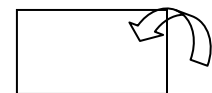
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### Bandwidth Plans: Prepaid MB plans for volume users (lower per MB rates than other prepaid)

Bandwidth Plans	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
	3 month	6 month Moderate	6 Month High	12 month				
Charge per Period	\$340	\$1249	\$2649	\$5299				
Included Background IP (MB/period)	63	255	600	1200				
Valid Period (months)	3	6	6	12				
Rate (\$/MB) for Included MB	\$5.40	\$4.90	\$4.42	\$4.42				
Rate (\$/MB) for Overage MB	\$8	\$7	\$6	\$5				
Voice to PSTN (\$/min)	\$0.75	\$0.75	\$0.75	\$0.75				
Voice to Cell (\$/min)	\$1.00	\$1.00	\$1.00	\$1.00				
Voice to voicemail (\$/min)	\$0.75	\$0.75	\$0.75	\$0.75				
Voice to BGAN (\$/min)	\$0.75	\$0.75	\$0.75	\$0.75				
Outgoing SMS (\$/160 characters)	\$0.35	\$0.35	\$0.35	\$0.35				
Streaming IP at 32 k (\$/min)	\$2.99							
Streaming IP at 64 k (\$/min)								
Streaming IP at 128 k (\$/min)								
Streaming IP at 176 k (\$/min)								
Streaming IP at 256 k (\$/min)								
Streaming IP at 384 k (XTreme) (\$/min)								
Fax service (\$/min)					\$5.99			
ISDN Service (\$/min)								

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**Standard Prepaid Plans (Please select a Plan and a Volume within the selected Plan). All volumes carry 730 day validity.**

	25	50	100	250	500	1000	2500	5000
<input type="checkbox"/> Global Prepaid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Price	\$25	\$50	\$90	\$210	\$399	\$699	\$1699	\$3299
Included MBs <sup>1</sup>	2.75	5.49	10.99	27.47	54.95	109.89	274.73	549.45
Included Minutes to PSTN or Voicemail <sup>2,3</sup>	25	50	100	250	500	1000	2500	5000
<input type="checkbox"/> South America <sup>4</sup> Prepaid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Price	\$27	\$52	\$95	\$212	\$399	\$714	\$1737	\$3426
Included (in-region) MBs <sup>1,6</sup>	6.25	12.5	25	62.5	125	250	625	1250
Included Minutes to PSTN or Voicemail <sup>2,3</sup>	25	50	100	250	500	1000	2500	5000
<input type="checkbox"/> China/South Africa <sup>5</sup> Prepaid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Price	\$27	\$52	\$95	\$212	\$399	\$714	\$1737	\$3426
Included (in-region) MBs <sup>1,6</sup>	4.17	8.33	16.67	41.67	83.33	166.67	416.67	833.33
Included Minutes to PSTN or Voicemail <sup>2,3</sup>	25	50	100	250	500	1000	2500	5000

<sup>1</sup> Specified 'included' MBs assume all units used for data traffic. Actual MBs available will be less if some of units used for voice traffic.

<sup>2</sup> Specified 'included' minutes assume all units used for PSTN or voicemail calls. Actual minutes to each will be less if units used for other purposes.

<sup>3</sup> Minutes available for calls to cellular networks are 80% of values specified here.

<sup>4</sup> Includes Argentina, Bolivia, Brazil, Chile, Columbia, Ecuador, French Guiana, Guyana, Paraguay, Peru, Suriname, Uruguay, Venezuela

<sup>5</sup> Includes China,, Botswana, Lesotho, Mozambique, Namibia, South Africa, Swaziland, Zimbabwe

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## OCENS, Inc. Inmarsat End User Airtime Services Terms & Agreements

1. Availability of Limited Service: Service is generally available to satellite terminals equipped for this service when within the satellite footprint. Service is furnished to Customer or Customer's authorized user. Customer has no property right in the assigned satellite telephone number. OCENS reserves the right to assign, designate, or change such number, when in its sole discretion, such action is reasonably necessary in the conduct of its business.
2. OCENS Service: Customer has contracted to have OCENS provide the service under the terms detailed in this agreement. Inmarsat service is provided via the Inmarsat satellite network. Customer agrees to remain as a subscriber of the OCENS service for a period of ONE (1) YEAR (unless otherwise specified) from the date of service activation, and furthermore, agrees to pay any applicable activation, monthly service, service usage fees, and any applicable taxes thereon. Service Plan will continue to be billed monthly after term expiration. Subscriber understands that any changes made to their account including but not limited to the addition of new lines or changing of service plan or service type may result in the change in monthly subscription fees and usage fees and may extend the contract period. Subscriber understands that OCENS at its discretion may adjust or change monthly subscription fees and usage fees and may extend the contract period. **SUBSCRIBER WILL BE RESPONSIBLE FOR ALL SUBSCRIPTION FEES AND AIRTIME CHARGES PRIOR TO NOTIFICATION OF DEACTIVATION OR DOWNGRADE.**
3. Subscriber understands that BGAN terminals are capable of making high speed (broadband) Internet connections. Subscriber understands that such connections can result in significant bills for satellite airtime if usage is not monitored and controlled by Subscriber. Subscriber recognizes they are solely responsible for controlling such access and paying any and all fees resulting from this access and that no credits will be given in the event of such access.
4. *Airtime Reserve – Should airtime usage by Customer exceed US\$5,000 in any seven day period, customer grants to OCENS the authority to charge such usage to customer's credit card immediately and, further, to place an additional US\$5000 in reserve, via credit card payment, against future usage.*
5. Data Transmission and Dropped Calls: Due to the technical nature of voice and data setups and the inherent sophistication of data transmission through a variety of operating systems, OCENS makes no representation as to the success of calls through the system. Customer agrees that all call attempts regardless of ultimate successful transmission and termination will be paid for and no credits will be given in the event of dispute of this nature.
6. Early Termination: Early termination during the first year of service or before any minimum term has expired in the first or subsequent years is subject to a cancellation fee equal to the cost of the remaining service subscription or minimum term. Notice of termination should be made in writing to OCENS Administrative Services at 22608 Marine View Drive, Suite 300, Des Moines, WA 98198 no less than thirty (30) days prior to the expiration of any term of this Agreement. This Service Agreement cannot be assigned or reassigned without the written consent of OCENS. OCENS reserves the right to terminate the contract at any time during the contract period, in which case notice in writing will be given.
7. Invoicing and Guarantee of Payment of Service: OCENS will invoice customer monthly and unless otherwise agreed in advance bill customer's credit card for all usage incurred during the month just completed and service access for the month following the month just completed. Customer understands that they are responsible for all air time charges, including but not limited to direct airtime, long distance charges, roaming charges (if applicable) and charges for any Customer-elected, value-added services (when available). Payment must be made in US Dollars.
8. Taxes: The price of the service does not include sales, usage, excise, ad valorem, property, or any other taxes now or hereafter imposed, directly or indirectly, by any governmental authority or agency with respect to the Service. Customer shall pay such taxes directly or reimburse OCENS for any such taxes.
9. Deposits: Mobile Satellite services are granted subject to credit approval by OCENS. OCENS requires the establishment of credit or the ability to pay invoices according to the established terms. Deposits may be required for non-US citizens or customers who do not have established credit. Customers will be notified prior to service activation if a deposit is required. Deposits will be refunded at service or contract termination.
10. Non-Payment/Breach: A late charge of 1 ½ percent per month will be applied to Customers service bills not paid by the due date. This late charge is applicable to the unpaid balance as of the due date. Customer shall pay OCENS all costs, including, without limitation reasonable attorney fees, the fees of any collection agency, and any other costs incurred by OCENS in exercising any of its rights under the Agreement. Should Customer's service be suspended for non-payment; OCENS will charge a commissioning fee of \$250.00 per terminal for re-activation of the suspended terminal.
11. Contractual Limitations: During the contract period, Customer may change their pricing plan to a higher bundle free of charge but this will renew the 12 month contract period or any minimum term commitment.
12. Limitation of Liability: The satellite services provided by OCENS may be temporarily interrupted, delayed or otherwise limited and are not available everywhere in the world. OCENS makes no representation that it can provide uninterrupted service. Furthermore, OCENS shall have no liabilities or credit due for interrupted service unless caused by the gross negligence of OCENS. OCENS shall not be liable for acts or omissions of other carriers, equipment failures or modifications, acts of God, strikes, government actions, or other causes beyond our reasonable control. **OCENS MAKES NO WARRANTIES WITH RESPECT TO THE SERVICE OF ANY KIND WHATSOEVER EXPRESSED OR IMPLIED EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED. OCENS SHALL NOT BE LIABLE TO ITS DISTRIBUTOR OR CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL DAMAGES.**
13. Subscriber Terminals and Equipment: Unless provided otherwise, OCENS is not responsible for the installation, operation, quality of transmission, or maintenance of Customer equipment. If Customer's equipment is damaged, lost, stolen or otherwise inoperable, Customer is responsible for all charges of replacement or repair.
14. Licensing: Customer wishing to operate satellite phones while in foreign territories shall be responsible for obtaining any and all licensing or approvals that may be required to operate within that territory. OCENS does not guarantee any authority to radiate from territories other than those allowing trans-border operations of Inmarsat equipment.
15. Governing Law: This contract is governed by the laws of the State of Washington and applicable tariffs.
16. Customer agrees that any legal proceeding commenced by one party against the other, shall be brought in any state or Federal court having jurisdiction within the State of Washington. Both parties submit to such jurisdiction and waive any objection to venue and/or claim of inconvenient forum.

Customer's Initials: \_\_\_\_\_